

Kiran Dhotre

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Expertise

- User Experience
- User Research
- Interaction Design
- Visual Design
- Taxonomy/Information Architecture
- Interactive/Rapid Prototypes
- Usability Testing
- HTML5/CSS3

Academics

Masters in Design – Visual Communication

Indian Institute of Technology
Industrial Design Center
Mumbai, India | Jun 2000

Bachelors in Fine Art (Diploma in Applied Art)

Abhinav Kala
Mahavidyalaya
Pune, India | Jun 1997

Work Experience

- Aug 2020 – Mar 2021
UX Design Manager, OpenSpend Inc. (bookedby.com)
Setting up UX process, and designing UI for point-of-sale systems for small businesses and customer applications.
- Sep 2019 – Jul 2020
Independent UX Consultant
Helping enterprise teams with user research, hi-fidelity wireframes, rapid prototyping, and usability tests.
- Nov 2018 – Aug 2019
Principal UX Consultant, Catapult Systems
Established information architecture for VxBlock cloud platform within Dell EMC's converged infrastructure portfolio.
 - Designed wireframes, icons and other required UI components for VxBlock portal.
 - Worked with PM's on documenting business requirements for Engineering group.
 - Designed multiple sets of UI options for VxBlock to be integrated with Dell EMC's Cloud IQ platform.
 - Coordinated UI design development with Engineering team through rapid prototypes.
 - Documented UI design and specifications for future UI development.
- Mar 2018 – Sep 2018
Principal UX Consultant, Human Factors International Inc.
Led team to redesign customer self-service portal for Tata Communications Limited.
 - Conducted user research – in person interviews with 30 participants.
 - Redesigned a concept based on gamification.
 - Created hi-fidelity, functional UI prototype for usability testing.
 - Conducted usability tests with 30 participants to validate the concept and design.

- Nov 2016 – Feb 2018

Founder, Pepeermint – www.pepeermint.com

Pepeermint is the world's first peer-to-peer review platform where you can review peers based on your work experience with them.

- Sep 2014 – Oct 2016

Principal, UX – Enterprise Design Center, Dell Software Group

Principal UX Designer for K1000 and K2000 Endpoint Systems Management products. Responsible for:

- Defining UX strategy for 2016-17 release.
- Designing interactive wireframes (Axure) for release features.
- Addressing UI tickets, bugs.
- UI assessments for K1000 and K2000 admin UI consoles.
- User research and usability testing.
- Coordinating with DEV team on designing HTML's and CSS styles.

- Dec 2009 – Sep 2014

Sr. Manager, Cognizant Interactive – Cognizant Technology Solutions

Key engagements included:

Symantec

Worked on task flows, release enhancements, feature updates, for Symantec Enterprise and Norton products since 2012. Key projects included:

- Enterprise Mobility Manager
- Norton One
- Norton Management
- Norton Mobile Security

One Cognizant – Service Store

Managed UI design and development for one of Cognizant's largest projects. Key activities conducted:

- Taxonomy design, Information architecture
- Hi-fidelity wireframes
- UI validation (formative)

IXD Practice and LOB Lead

Led Cognizant Interactive's IXD practice, and Mobile UX LOB.

- Established service and delivery frameworks, strategized and implemented engagement models.
 - Identified business opportunities, submitted RFP's, tracked revenue targets.
 - Conducted performance appraisals, mentored team members, ensuring capability & capacity to operate in challenging environments.
- Aug 2001 – Dec 2009
Project Director, Human Factors International Inc.
- Key engagements included:
Reliance Communications
- Led effort on redesigning the enterprise module for www.rcom.co.in. Key activities included:
- Extensive requirements gathering sessions with stakeholders and end users.
 - Redesigning information architecture for enterprise module.
 - Designing 50+ UI patterns.
 - Coordinating with creative team for visual design concepts.
- Motorola**
- Led the UI design team for Motorola's CXD. The engagement supported UI for 6 Sprint devices with varied features & functionalities.
- White paper: "A Streamlined Interface Documentation Methodology for Mobile User Interfaces"**
- Presented the paper at Mobile HCI conference in Amsterdam in September 2008.
- Jul 2000 – Jul 2001
Manager – Learnet India Ltd.
- Designed storyboards for interactive CD-ROM titles for Math & Science K10 programs.